



## Year End Report FY 2017



## Instructional Innovation and Quality (10 FTE)

Instructional Innovation and Quality (IIQ) encompasses Academic Technology, Distance Education, Instructional Media Services, and the Online Course Improvement Program. The unit focuses on administration of, and support for, delivering education via non-traditional formats of ITV, online, and blended as well as sharing best practices in online education through presentations and workshops ([instruction.nmsu.edu](http://instruction.nmsu.edu)). See Appendix A .

IIQ supports New Mexico State University's strategic plan, Vision 20/20 ([plan.nmsu.edu](http://plan.nmsu.edu)), benchmarks as follows:

### 1. Academics and Graduation

Provide stellar programs, instruction, and student services to achieve timely graduation.

1.B Promote, realize, and commend innovative and stellar teaching, learning, and leadership

1.B.1. Provost and Deans will provide educators with opportunities for professional development, training, mentoring, and networking supportive of exceptional teaching, learning, and leadership

### IIQ Highlights

- Faculty Senate approved the revised 6.55 Academic Rules for Distance Education
- Provided 163 professional development sessions.

- Awarded second “Leading the Way” award to Dr. Elizabeth “Betsy” Stringam, College of Agricultural, Consumer and Environmental Sciences
- Continued partnerships with the Colleges of Business (Master of Business Administration) and Health and Social Services (Master of Social Work ) supporting their new online programs.
- Mentored 58 unique faculty through OCIP programs and services.
- Online Course Developer’s Guide developed.
- Two articles published by IIQ staff.

Total Number of IIQ Professional Development Events	
Academic Technology	110
Online Course Improvement Program	53
Total	163

### Academic Technology (3 FTE)

Academic Technology (AT) supports a variety of educational technologies including Canvas, Adobe Connect, EvaluationKIT, Panopto, Respondus Lockdown Browser, and i>clickers ([learning.nmsu.edu](http://learning.nmsu.edu)). See Appendix B.

#### Highlights

- Implemented the one-click submission of Early Performance (6-week) and final grades from Canvas to Banner.
- Improved the Basic Online Course Check first check pass rate from 22% (FY 16) to 66% (FY 17).
- Partnered with OCIP on two Summer Institutes for Online Course Development.
- Started the Steve Leask Memorial Technology Fund.
- Implemented the new Adobe Connect/Canvas LTI.
- Kreie, J., Lebsack, M., Johnson, S. (2016) [Course Design and Technology For Synchronous Interaction in an Online Course](#). Paper accepted for Education Special Interest Group of the Association of Information Technology Professionals [EDSIGcon 2016 conference](#).

Academic Technology Training Events							
Year	Canvas	Adobe Connect	i>clicker	EvaluationKIT	Panopto	Total	
2016-17	97	9	2	2	0	110	

2015-16	98	16	3	8	3	128	
2014-15	90	15	3	7	3	118	
2013-14	127		5	16	1	149	

Support Emails							
Year	Jun/Jul	Aug/Sep	Oct/Nov	Dec/Jan	Feb/Mar	Apr/May	Total
2016-17	725	2,253	1,222	1,555	1,662	1,234	8,651
2015-16	700	1,835	1,837	1,643	1,486	1,272	8,773
2014-15	653	1,551	955	1,086	946	943	6,134
2013-14	661	1,707	966	1,440	987	917	6,681

Canvas: Active Academic Sections and Student Count								
Campus	Courses				Students			
	13-14	14-15	15-16	16-17	13-14	14-15	15-16	16-17
Alamogordo	656	610	593	553	5,139	4,481	4,094	3,761
Carlsbad	389	389	366	406	2,752	2,631	2,604	2,895
DACC	2,159	2,234	2,185	2,232	16,408	16,130	15,894	16,142
Grants	299	307	312	307	1,847	1,857	1,767	1,737
Las Cruces	4,461	4,483	4,580	4,601	34,035	32,450	31,784	30,626
<b>Total</b>	7,964	8,023	8,036	8,099	60,181	57,549	56,143	55,161

Adobe Connect					
	Hosts	Total Users	Meeting Rooms	Total Meeting Time (hrs)	Storage (GB)

2017 Canvas Integrated	621	1,877	2,251	10,692	75.2
2016 Canvas Integrated	508	788	2,162	9,330	73.2
2017 Named Host	52	3,750	353	7,486	40
2016 Named Host	73	3,378	544	9,513	62

Academic Technology Workshops			
	Total Participants	Unique Participants	Number of Hours
2016-17	434	214	679.5
2015-16	537	285	674
2014-15	573	305	750

Basic Online Course Check				
Spring 2016	No. M7X Courses	No. Reviewed	No. Meet	No. Not Meet
First Review (Wk 3)	425	249 (58.5%)	55 (22%)	194 (78%)
Second Review (Wk 6)	425	194	188 (97%)	6 (2.4%)
Fall 2016	No. M7X Courses	No. Reviewed	No. Meet	No. Not Meet
First Review (Wk 3)	451	310 (64.8%)	201 (64.8%)	109 (35.2%)
Second Review (Wk 6)	451	109	67 (61.5%)	42 (13.5%)
Spring 2017	No. M7X-8X Courses	No. Reviewed	No. Meet	No. Not Meet
First Review (wk 3)	483	270 (55.9%)	178 (65.9%)	91 (33.7%)
Second Review (Wk 6)	483	91	46 (50.5%)	45 (14.5%)

The majority of courses checked were undergraduate courses. Courses that were not checked include dissertation, thesis, internships, clinicals, and graduate courses, as well as courses taught by faculty who have completed the Online Course Improvement Program professional development. Many courses lacked only one or two items from the Basic Online Course Check, such as the textbook ISBN and the expected instructor response time for communications. After the second check, an average of 14% of the courses still did not meet all the course check items.

The [Basic Online Course Check](#) information.

## Distance Education (2 FTE)

Distance Education (DE) provides prospective students a one-stop website to access information about the 41 degree programs offered in non-traditional formats. Compared to FY 16, there was a 19.6% (22) decrease in DE Degree Program inquiries. Website email inquiries are answered and directed to the appropriate contact person as needed ([distance.nmsu.edu](http://distance.nmsu.edu)). See Appendix C.

### Highlights

- Launched the [2+2 100% online Bachelor's Degree](#) partnership with Alamogordo Community College with three programs.
- Implemented the customized DE College Reports for each academic college.
- Added three new online graduate degree programs - Graduate Certificate Post Master's Science of Nursing, Bachelor of Science in Family and Consumer Sciences, and Postdoctoral Master's in Psychopharmacology for Practicing Psychologists.
- Facilitated more onsite exams for students, online courses and instructors and significant increased usage of ProctorU (exam proctoring online). See below.

DE Website Inquiries	J	A	S	O	N	D	J	F	M	A	M	J	Total
2014	23	25	12	17	9	10	14	11	9	9	1	7	152
2015	3	10	6	2	1	4	9	2	8	2	3	3	57
2016	11	12	8	6	14	6	10	7	9	17	5	7	112
2017	9	8	4	6	8	3	8	6	10	9	10	9	90
													<b>19.6% Decrease</b>

Distance Education Website Inquiries by College								
Colleges DE Programs	Total	BA	MA/MS	Ph.D Ed.D	Grad Certs	Endorsements, Licensure, Specialties	Courses Degrees	Gen.
ACES	1						1	
Arts & Sciences	23	6	6	2			9	
Business	10	8	1				1	
Education	28	2	4	4	17		1	
Engineering	7	2	4				1	
Health & Social Services (HSS)	5	3	2					
NMSU	16						14	2
Total	90							

**DE Exam Proctoring (.5 FTE)**

[Exam proctoring](#) is a free DE service provided to Las Cruces campus students taking an online course from another campus or institution; to students at a distance who need to have a proctored exam coordinated at an offsite location, and to non-NMSU students who need a proctored exam. See Appendix D.

DE Exam Proctoring				
Year	Courses	Students	Exam Hours Total	No. Instructors
2016-2017 Total	42	212	348.5	55

2016-2017 ProctorU	21	449	784.5	19
2015-2016 Total	26	176	324	28
2015-2016 ProctorU	7	76	125	7
2014 - 2015 Total	27	161	314	27
2014-2015 ProctorU	3	89	166	3
2013- 2014 Total	17	195	387.5	18

### Instructional Media Services (1 FTE)

Instructional Media Services (IMS) is housed with DE and provides a variety of services for two-way video conferencing for distance education courses and meetings, video production services, and web conferencing ([distance.nmsu.edu/faculty/instructional-media-services/](http://distance.nmsu.edu/faculty/instructional-media-services/)). See Appendix E.

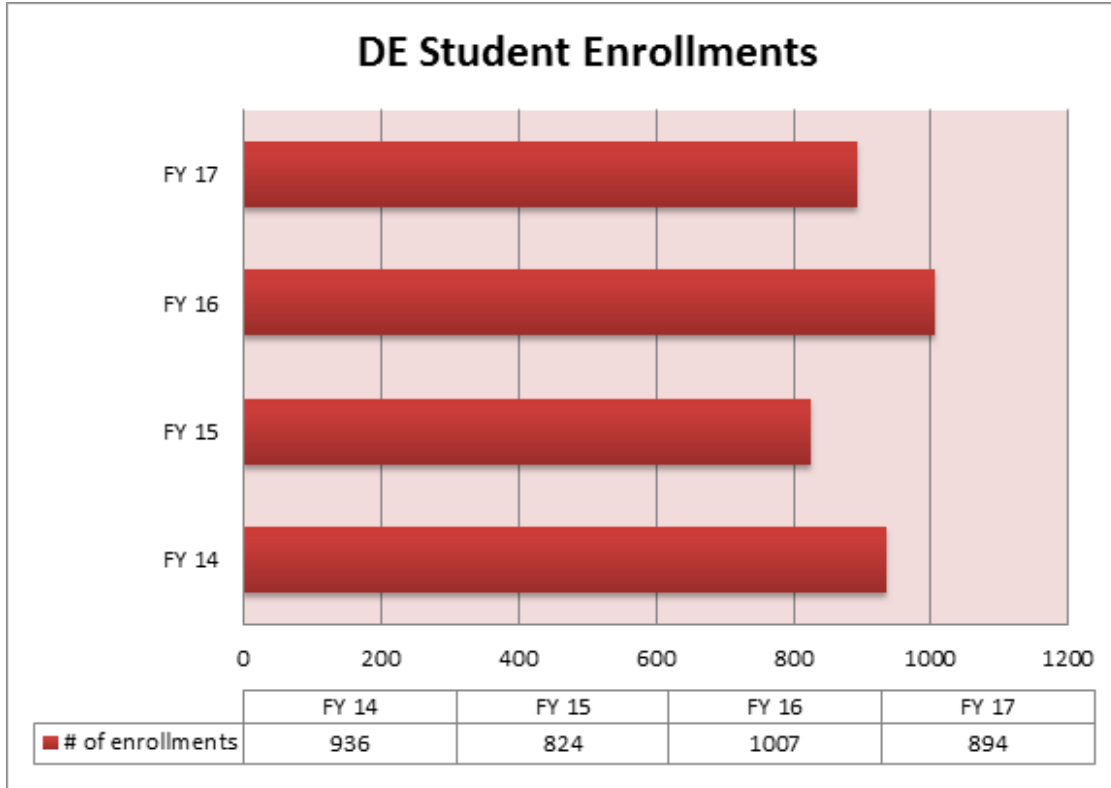
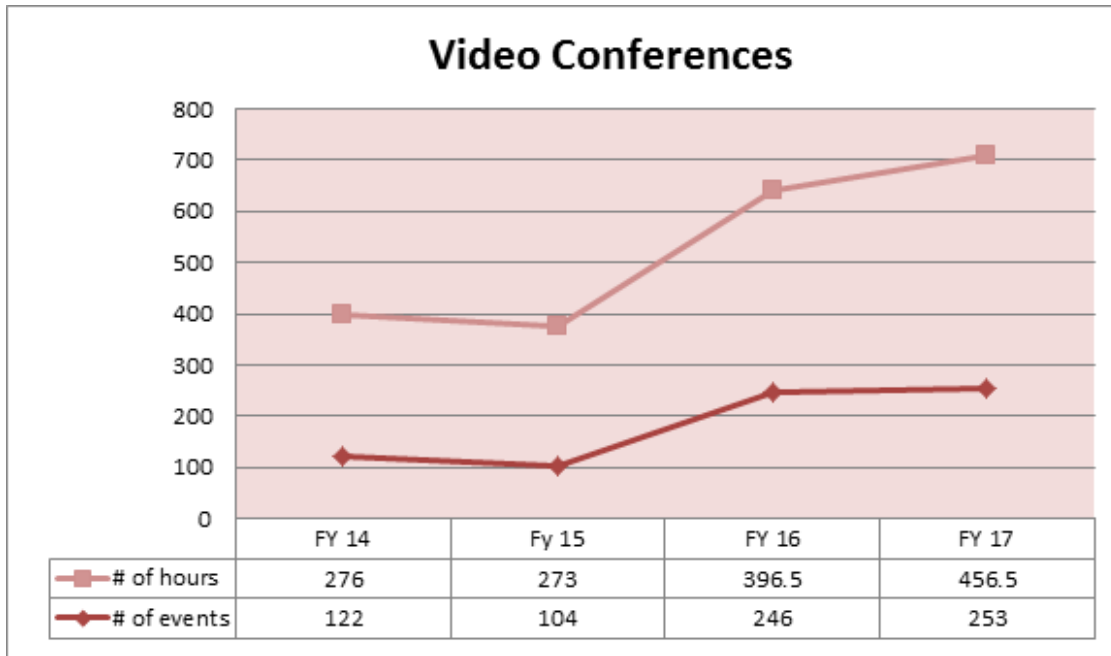
#### Highlights

- Assisted NMSU Library Archives converting audio cassette tapes to digital audio files using streamlined process digitizing audio directly to a PC, eliminating the CD creation stage.
- Replaced microphone amplifier to Phoenix MT454-DTI Octopus USB Base Unit with Digital Telephone Interface and Echo Cancellation technology in Milton Hall room 169.
- Purchased Catchbox, a throwable microphone to increase audience participation, and reduce stammering when there are questions from the audience.

Teleconferences	Number of Events	Hours		
2016-2017	253	456.5		
2015-2016	246	396.5		
2014-2015	104	273		
2013-2014	122	276		
Telecourses	Courses	Colleges	Departments	Enrollments
2016-2017	24	3	5	894
2015-2016	32	3	5	1,007
2014-2015	25	3	5	824

2013-2014	22	5	6	936
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Table and Chart: Number of DE Student Enrollments and Events Hosted in FY17





## Online Course Improvement Program (3.5 FTE)

The Online Course Improvement Program (OCIP) provides support for faculty teaching blended and online courses. Opportunities include workshops, in depth professional development programs with stipends, and an online resource center ([ocipresources.pbworks.com](http://ocipresources.pbworks.com)). OCIP supports NMSU Las Cruces Quality Matters. See Appendix F.

### Highlights

- Mentored 58 unique faculty for quality online course development.
- Hosted two Summer Institutes for Online Course Development in May and June 2017 with 36 faculty
- Continued partnerships with the Colleges of Business (Master of Business Administration) and Health and Human Services (Master of Social Work) supporting faculty developing online courses.
- Made significant progress on MSW courses meeting QM Internal (11) and or Formal Reviews (4).
- Published research article, "On the Recognition of Quality Online Course Design in Promotion and Tenure: A Survey of Higher Ed Institutions in the Western United States", in 2017.

Professional Development Programs	Applied	Accepted/ Dropped	Completed	Percent Completion
One Year Plus Fellowship (1-Y+) Cohort 8	19	11/2	9	82%
1-Y+ Cumulative Data	188	118/28	90	76%
New2Online (N2O) Cohort 4	13	11/3	8	73%
N2O Cumulative Data	77	48/17	36	75%
Summer Institutes 1 & 2	36*	36/3	33	94%
Summer Institute Cumulative Data	187	104/3	99	95%

\*no solicitation

Professional Development Workshops	Total Attendees	Unique Attendees
53	486	207

## Quality Matters (.5 FTE)

OCIP manages NMSU's Quality Matters (QM) Statewide subscription (qmprogram.org.). OCIP provides QM informal and formal course reviews, QM training for faculty, and support for faculty to become QM certified. See Appendix G.

### Highlights

- Hosted first QM System Summit in Spring 2017.
- Partnered with three NMSU Community Colleges on a QM Statewide Subscription.
- FY17 marks first year completion of 2016-2019 Three Year QM Implementation Plan formally approved by the Provost and the QM Academic Committee.
- 55 participants completed the Applying The Quality Matters Rubric Workshop.

### 2016-2019 Implementation Progress (NMSU Main Campus Only)

Events	Progress	Percentage of Completion	Outstanding
Applying the QM Rubric	51/100	51%	49%
Peer Reviewers	9/30	30%	70%
Master Reviewers	1/12	8%	92%
Informal Reviews	46/100	47%	53%
Formal Reviews	9/36	25%	75%

QM Activities 2017	2017	2016	2015	2014
QM Formal Course Reviews	9	10	10	8
Internal Course Reviews	46	30	26	N/A
Peer Reviewer Certifications	9	11	3	15
Master Reviewer Certifications	1	7	3	3
APPQMR Participants	55	49	36	11

# Appendix A

## IIQ Presentations, Committees, and Partnerships

### Conferences

Conferences	# Persons Attending	Conference Title	Date
NMSU	4 staff	RoundUp 2016	Sept. 23 - 24, 2016
	72 faculty and staff	Quality in Online Education	March 10, 2017
State	2 staff	New Mexico Higher Education Assessment and Retention Conference 2017	Feb. 24 - 25, 2017
	3 staff	TEDX-ED ABQ	April 1, 2017
National	2 staff	InstructureCon 2016	July 18 - 21, 2016
	1 staff	WICHE Cooperative for Educational Technologies 2016	Oct. 12 - 14, 2016
	3 staff 1 faculty	Quality Matters National Conference 2016	Oct. 30 - Nov. 2, 2016
	3 staff	Distance Teaching & Learning Conference 2017	July 25-27, 2016
	1 staff	InfoComm 2017	June 14 - 16, 2017
Total		9 Conferences	

### Presentations

Presenters	Conference - Title	Date
Miley Grandjean	NMHEAR - Maximizing Teaching Potential Research Team	2/23/17
Sandra Johnson	QMIDA Twitter Chat QM Rubric	2/10/17
Susie Bussmann, Sandra Johnson, Michelle Lebsock, & Richard Oliver	QM National Conference - The Role of Quality in Promotion and Tenure	11/1/16
Susie Bussmann	QM National Conference - Mix It Up! Poster Session	11/1/16

Sandra Johnson	QM National Conference - Instructional Designer Association	10/31/16
Sandra Johnson	QM National Conference - League of Extraordinary Instructional Designers	10/31/16
Susie Bussmann & Sandra Johnson	QM National Conference - Coffee and Course Design: A Professional Development Model	10/31/16
Michelle Lebsock & Sandra Johnson	NMSU Round Up - Demystifying Accessible Video	09/23/16
Kerry Forsythe & Susie Bussmann	NMSU Round Up - Open Educational Resources	09/23/16
Sandra Johnson	NMSU Round Up - Making a Difference	09/23/16

## Committees

<b>NMSU Committees</b>	<b>Role</b>
Faculty Advisory Committee on Technology (FACT)	1 Coordinator 1 Representative
Student Technology Advisory Committee (STAC)	2 Representatives
Learning Management System Team	2 Representatives
Employee Council	1 Committee Member
Assessment Conference 2016	1 Committee Member
University Outcomes Assessment Council	1 Committee Member
University Teaching Council	1 Committee Member
Sustainability Committee	3 Committee Members
Outcomes Assessment Committee for Co-Curriculum, Administration, and Operations (OAC-CAO)	1 Committee Member

## State and National Committees

<b>National Committees</b>	<b>Position</b>
Quality Matters Instructional Designers Association	1 Secretary

Quality Matters Statewide Coordinator Team	1 NMSU Statewide Coordinator
Quality Matters National Conference Committee	1 Committee Member
NMHEAR Planning Committee	1 Committee Member
ISTE	1 Committee Member/Conference Proposals
NMSTE Leadership Board	1 Board Member & Finance Committee Chair

## Research Projects

Research Projects	IRB Approved
The Role of Quality Online Course Development in the Promotion and Tenure Process	May, 2016
Online Course Improvement Program Evaluation	May, 2017
Online Teaching Potential (DACC)	March, 2017

## Partnerships

Department/Unit/Agency	Partnerships
NMSU College of Business	Transitioning MBA online
NMSU School of Social Work	Transitioning Master of Social Work online
NMSU/ACES/Media Productions	University of Connecticut Cooperative Extension Service's 4-H and Youth Development Healthy Living Curriculum
University of New Mexico	Academic Scientific Education Research and Training - NMSU Principal Investigator

# Appendix B

## Academic Technology

### Partnerships

AT partners with Information Communication Technology (ICT) to support:

- Canvas – the Learning Management System
- Adobe Connect – web conferencing system integrated into Canvas courses
- EvaluationKIT – evaluation software integrated into Canvas courses
- i>clicker – the digital student response system adopted by NMSU Las Cruces campus
- Panopto – the video platform for webcasting and recording
- Respondus Lockdown Browser – custom browser locks down Canvas testing environment

## Activities

NMSU Unit	Purpose
Provost's Office	Online Course Review
ICT and Financial Aid	Provide an online tool that notes last date of attendance.
Student Services	Provide announcements of upcoming events and courses for student assistance. Online tutoring services. Student early warning.
Student Accessibility Services	Help provide student access to Canvas courses.
Graduate School	Provide GA/TA Canvas workshops.
Center for English Language Proficiency	Provide academic Canvas spaces for CELP courses and schedule some of their classes in the Milton 81 Lab.
NMSU Organizations	Support organizations and groups with non-academic Canvas spaces for their activities.
Course Alignment Project	Established and support a Canvas sub-account for the NMSU Course Alignment Project.
TEAL Room in HJULC	Training and coordination

## Appendix C

### Distance Education Website Degree Program Contacts

DE Website	ACES	A&S	BUS	EDUC	ENG	HSS	NMSU General
Inquiries	1	23	10	28	7	5	16
Total = 90	HRTM - online degree program (1)	BA (2) Sociology	BBA (8)	BA ECE (1)	BA ICT (2)	BSW (1)	Online AA (1)

NOT Offered		BA CJ (1)	MBA (1)	BS EE (1)	MSEE (2)	BHS (1)	Online Courses (5)
		BIS (1)	1-PGA Management	MA C&I (2)	MSIE (1)	BPH (1)	BA/BS Online (5)
		BA (1) Spanish		MA ELA (2)	MSE Generalist (1)	MPH (1)	Transfers (2)
		MA CJ (2)		Doctorate C&I (3)		MSN(1)	Doctorate Programs (1)
		MA Sociol(3)		Doctorate ELA (1)			General (2)
		MA (2) Spanish		OTLGC (17)			
		Doctorate Biology (1)					
		Doctorate Rhetoric (1)					
		Online BA (1), Courses (1), Span (4), Geo (1), Physics (1), Grad Certificate Fam Psych (1),		Online Ed courses (1)	Fluid Mechanics course (1)		

## Appendix D

### Exam Proctoring

Fall 2016 (Aug-Dec)	Name of Courses	No. Exam Appointments	Exam Length Hours	Exam Hours Total	Offering Campus	No. Instructors
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	ATI TEAS V FOR AH	2	3	6	San Juan College	1
	BIO 111	11	2/3	27	NMSU-Alamogordo	1
	BIO 211	3	1/1.5	4	NMSU-Alamogordo	2
	BIO 225	7	2	14	NMSU-Alamogordo	1
	BIO 226	17	1/2	33	NMSU-Alamogordo	1
	CHEM 110	10	2/3	22	NMSU-Alamogordo	2
	EET 340	1	2	2	Eastern NM Univ	1
	EET 357	1	2	1	Eastern NM Univ	1
	EET 402	1	2.5	2.5	Eastern NM Univ	1
	GEOL 111	15	1.5/3	22.5	NMSU-Alamogordo	1
	HDNS 251	6	2/3	14	NMSU-Alamogordo	1
	MATH 121	9	2/2.5	20.5	NMSU-Alamogordo NMSU-Grants	4
	MATH 142	9	3.5/4	35	NMSU-Alamogordo	2
	MATH 190	6	1.5/3	15	NMSU-Alamogordo	1
	PHLS 150	2	2	4	NMSU-Alamogordo	1
	STAT 251	3	3	9	NMSU-Alamogordo	1
<b>Total</b>	16	103		231.5		22

<b>Spring 2017 Jan-May</b>	<b>Name of Courses</b>	<b>No. Exam Appoints</b>	<b>Exam Length Hours</b>	<b>Exam Hours Total</b>	<b>Offering Campus</b>	<b>No. Instructors</b>
	ACCT 202	3	2	6	Eastern New Mexico Univ	2
	ACCT 3000	1	1	1	Oklahoma State Univ	1
	BIO 111	7	1/2	13	NMSU-Alamogordo	2
	BIO 211	1	1	1	NMSU-Alamogordo	1
	BIO 225	13	2	26	NMSU-Alamogordo	1
	BIO 226	17	2	34	NMSU-Alamogordo	1
	CDIS 525	2	2	4	Eastern NM Univ	1
	CDIS 528	1	2	2	Eastern NM Univ	1
	CHEM 100	4	2	8	NMSU-Alamogordo	1
	CHEM 110	5	2	10	NMSU-Alamogordo	2



	GEOL 111	3	1.5	4.5	NMSU-Alamogordo	1
	HDNS 251	4	2	8	NMSU-Alamogordo	1
	MAT 092	1	2	2	Rio Salado Community College	1
	MAT 212	1	2	2	Chandler Gilbert Community C	1
	MATH 121	15	2/2.2	31	NMSU-Alamogordo NMSU-Grants	3
	MATH 190	6	3	18	NMSU-Alamogordo	1
<b>Total</b>	16	84		18		21

ProctorU 2015-2016						
Semester, Year	Name of Courses	No. Exam Appointments	Exam Length Hours	Exam Hours Total	Offering Campus	No. Instructors
<b>Fall 2016</b>	ACCT 221	402	2/3	8	NMSU	1
	ACCT 222	26	2/3	77	NMSU	1
	ACCT 223	19	2	38	NMSU	1
	ASTR 110	2	1	2	NMSU	1
	ASTR 111	17	2	34	NMSU	1
	BLAW 313	141	1	141	NMSU	1
	BLAW 316	88	1/2	122	NMSU	1
	ECON 332	57	1	57	NMSU	1
	ECON 333	16	2	32	NMSU	1
	ET 324	1	2	2	NMSU	1
	FIN 445/545	1	2	2	NMSU	1
	GEO 111	8	1.5	12	NMSU	1
	IE 311	5	1	5	NMSU	1
	MA SPANISH	13	2/4	48	NMSU	1
	MGT 512	4	1/2	7	NMSU	1
<b>Total</b>		401		587		15
<b>Spring 2017</b>	ACCT 221	20	2/3	49	NMSU	2
	ACCT 222	3	2	6	NMSU	1
	ASTR 110	13	1/2	15	NMSU	1
	BCIS 502	13	1/3	19	NMSU	1

	BIO 225	4	2	8	NMSU-A	1
	BIO 226	3	2	6	NMSU-A	1
	FIN 341	29	2.5	72.5	NMSU	1
	MA Spanish	26	2/4	94	NMSU	1
<b>Total</b>		111		269.5		9

<b>DE Exam Proctoring</b>				
<b>Semester, Year</b>	<b>Courses</b>	<b>Students</b>	<b>Exam Hours Total</b>	<b>No. Instructors</b>
Summer 2017 ProctorU (Jun-Jul)	2	22	44	2
Summer 2017 (Jun-Jul)	12	45	22	13
Summer 2016 (May-Aug)	14	70	228.5	20
Summer 2016 ProctorU (June-July)	3	12	25	3
Summer 2015 (May-Aug)	6	62	115	6
Summer 2014 (May-Aug)	5	39	76	5
Summer 2013 (May-Aug)	4	43	95.5	4
Fall 2016 (Aug-Dec)	14	79	152	16
Fall 2016 ProctorU	12	316	471	10
Fall 2015 (Aug-Dec)	10	46	79	10
Fall 2015 ProctorU	3	50	74	3
Fall 2014 (Aug-Dec)	9	75	148	9
Fall 2014 ProctorU	1	1	1	1
Fall 2013 (Aug-Dec)	6	58	104	5

# Appendix E

## Instructional Media Services

Semester	Telecourses	Colleges	Departments	Enrollment
Fall 2013	11	Elementary Education (3 courses) Engineering (7 courses) Nursing (1 course)	Curriculum & Instruction Aerospace Engineering Electrical Engineering Industrial Engineering Mechanical Engineering Nursing	451
Spring 2014	11	Elementary Education (3 courses) Engineering (4 courses) Nursing (4 courses)	Curriculum & Instruction Electrical Engineering Industrial Engineering Mechanical Engineering Nursing	485
Summer 2014	1	Engineering (3 courses)	Mechanical Engineering	32
Fall 2014	11	Elementary Education (4 courses) Engineering (4 courses) Health & Social Services (4 courses)	Curriculum & Instruction Industrial Engineering Mechanical Engineering Nursing	122
Spring 2015	13	Elementary Education (4 courses) Engineering (3 courses) Health & Social Services (6 courses)	Curriculum & Instruction Industrial Engineering Mechanical Engineering Nursing	168
Summer 2015	1	Engineering (1 course)	Industrial Engineering	49
Fall 2015	20	Elementary Education (4 courses) Engineering (7 courses) Nursing (9 courses)	Curriculum & Instruction Aerospace Engineering Industrial Engineering Mechanical Engineering Nursing	259
Spring 2016	11	Elementary Education (3 courses)	Curriculum & Instruction Chemical Engineering	141

		Engineering (4 courses) Nursing (4 courses)	Electrical Engineering Industrial Engineering Mechanical Engineering Nursing	
Fall 2016	13	Elementary Education (4 courses) Engineering (5 courses) Nursing (4 courses)	Curriculum & Instruction Industrial Engineering Mechanical Engineering Electrical Engineering Nursing	339
Spring 2017	12	Elementary Education (3 courses) Engineering (5 courses) Nursing (4 courses)	Curriculum & Instruction Chemical Engineering Industrial Engineering Mechanical Engineering Electrical Engineering Nursing	413

## Appendix F

### OCIP Hosted Events

Type	Number	Percentage
Online DIY Module	2	3%
Let's Talk Online Teaching	4	8%
Recorded Webinars	6	11%
Open Labs	4	8%
Workshops/Presentations	23	43%
Quality Matters Workshops	7	13%
Coffee and Course Design	3	6%
QM Mini Conference	1	2%

OCIP Year	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17
Total Events	15	27	53	45	67	51	63	53

Total Attendees	178	378	312	429	486	399	757	486
Unique Attendees	90	160	219	207	238	194	186	207
PD Hours	Not Reported	Not Reported	1141	2008	2211	2895	2,589	3,400

## Appendix G

### Quality Matters

QM Activities 2017	ACES	A & S	Bus	Educ	Eng	HSS	CC/ Other	IIQ
9 QM Formal Course Reviews	0	1	2	2	0	4		
46 Internal Course Reviews	4	9	10	3	6	12	2	1
9 Peer Reviewer Certifications	0	2	1	3	1	0	0	2
1 Master Reviewer Certifications	0	0	0	0	0	0	0	1
55 APPQMR Participants	4	7	6	11	4	11	10	2

### Applying the QM Rubric (APPQMR) Workshop

College of Arts and Sciences			
Lois	Stanford	10/14/16	Anthropology
Margaret	Goehring	10/07/16	Art
Karen	Kopera-Frye	04/21/17	Assoc Dean/Health
Jeanne	Flora	10/14/16	Communication
Francisco	Alatorrea	03/12/17	Criminal Justice
EunJung	Choi	01/27/17	Criminal Justice
Paula	Groves	11/11/16	Library

Susan	Bontly	04/21/17	Reference & Research
<b>College of Agricultural, Consumer and Environmental Sciences</b>			
Jennifer	Frey	04/21/17	Fish and Wildlife
Jean	Hertzman	04/21/17	Hotel & Tourism
Zachery	Smith	10/14/16	Vocational Instruction
Kathryn	Stoner	03/07/17	Plants
<b>College of Business</b>			
Bobbie	Green	03/04/17	Accounting
Gavin	Clarkson	10/14/16	Business Law
Michael	McGonigle	03/09/17	Finance
Harikumar	Sankaran	01/27/17	Management
Christopher	Plouffe	04/21/17	Marketing
Carlo	Mora	01/27/17	Marketing
<b>College of Education</b>			
Abraham	Camarillo	11/11/16	Grad Student
Dana	Christman	04/21/17	ELA
Lilian	Cibils	10/14/16	TESOL/BiLingual
Tabitha	Collins	03/11/17	C&I
Joao	Cortes	03/13/17	C&I
Juanita	Hannan	11/11/16	Curr & Inst
Luis	Huerta	10/07/16	Curr & Inst
Kristin	Kew	03/10/17	ELA
Tahani	Mansour	01/27/17	Grad Student
Gaspard	Mucundanyi	01/27/17	Grad Student
David	Rutledge	11/11/16	Curr & Inst

Breanna	Sherrow	10/14/16	Communication Disorders
<b>Dona Ana</b>			
Hannah	Mireles	03/05/17	Business
Ellen	Morgan	03/08/17	Business
Timothy	Chappell	01/27/17	Comp Tech
Cynthia	Watkins	11/11/16	English
Sandra	Stein	10/07/16	English
Cynthia	Murrell	10/07/16	English
Kim	Seifert	01/27/17	Hospitality
Lisa	Leifeste	03/06/17	Science
Concepcion	Miller	04/21/17	Sciences
<b>Engineering</b>			
Peter	Martin	10/07/16	Civil Eng
Philip	Braker	10/07/16	Eng Tech
Kurt	Wurm	03/03/17	Geometrics
Hameed	Badawy	01/27/17	Klipsch School of Eng
<b>Distance Education</b>			
Beth	Apodaca	01/27/17	Distance Education
Susana	Venegas	11/11/16	Distance Education
Brian	Ormand	01/27/17	Distance Education
<b>College of Health and Social Work</b>			
Stacey	Duncan	11/11/16	Social Work
M. Olga	Cabada	11/11/16	Social Work
Megan	Finno-Velasquez	09/16/16	Social Work

Susan	Burns	09/16/16	Social Work
Maria	Gurrola	09/16/16	Social Work
Monica	Montoya	09/16/16	Social Work
Maria	Ortiz	09/16/16	Social Work
Wanda	Whittlesey-Jerome	09/16/16	Social Work
Stacy	Gherardi	09/16/16	Social Work
Erika	Gergerich	09/16/16	Social Work
Gail	Leedy	10/14/16	Social Work

### Peer and Master Reviewers

<b>Arts and Sciences</b>			
Greg Armfield	Communication	Peer Reviewer	4/11/17
Eva Wheeler	Spanish	Peer Reviewer	4/11/17
<b>Education</b>			
Stacy Duncan	Educational Technology	Peer Reviewer	12/12/16
Breanna Sharrow	Communication Disorders	Peer Reviewer	12/12/16
Mary Prentice	Educational Leadership	Peer Reviewer	1/31/17
<b>Distance Education</b>			
Beth Apodaca	IIQ	Peer Reviewer	1/31/17
Bobbie Green	IIQ	Peer Reviewer	2/21/17
Michelle Lebsock	IIQ	Master Reviewer	3/28/17

### QM Recognized Courses

<b>College of Arts and Sciences</b>		
ASTR 110G Introduction to Astronomy	Nancy Chanover	7/5/2017
<b>College of Business</b>		
BCIS 502 Business Information Systems	Richard Oliver	6/21/2017



<b>College of Education</b>		
ELA 350V Introduction to Leadership in Global Society	Mary Prentice	4/04/2017
ELA 550 Higher Education Law	Rene Guillaume	4/27/2017
<b>College of Health and Social Work</b>		
MSW 560 Social Work Research	Ivan de la Rosa	2/20/2017
MSW 525 Social Work Practice with Group	Susan Burns	2/22/2017
MSW 521 Social Work Practice II	Wanda Whittlesey-Jerome	2/26/2017
MSW 527 Organizations and Communities	Frances Nedjat-Haiem	3/20/2017

### Informal Course Reviews

<b>Agriculture, Consumer</b>			
EXT 100	Master Gardener Program	L Kelly White	2017-06-16
HORT 378	Turfgrass Science and Management	Ryan Goss	2017-04-03
HORT 479	Advanced Turfgrass Science	Ryan Goss	2017-06-16
HRTM 450	Resort Management	Elizabeth (Betsy) Stringam	2017-06-14
<b>Arts and Sciences</b>			
CJ 541	Seminar in Criminal Justice Policy Analysis and Planning	Francisco Alatorre	2017-05-30
COMM 384	Interpersonal Communication	Jeanne Flora	2017-04-27
JOUR 105	Media and Society	Michelle Lebsock	2017-06-28
PSY201-G	Introduction to Psychology	Yuliana Zaikman	2016-08-08
SPAN 313	Spanish Grammar	Patricia MacGregor-Mendoza	2017-06-12
SPAN 540	Introduction to Spanish Linguistics	Eva Michelle Wheeler	2017-06-09

SPAN 589	Spanish Sociolinguistics	Eva Michelle Wheeler	2017-04-11
COMM 470	Leadership Communication	Greg Armfield	2017-06-26
<b>Business</b>			
ACCT 503	Accounting for Managers	Kevin Melendrez	2017-03-06
AG 315/GEOG 315	World Agriculture and Food Problems	Brian Hurd	2017-06-30
ART 295	Survey of Art History I	Margaret Goehring	2017-06-14
BA 590	Professional Paper and Presentation	Erin Blaugrund	2017-06-13
BCIS 110	Introduction to Computerized Information Systems	Paul Hamilton	2017-05-31
FIN 503	Financial Management	Harikumar Sankaran	2017-05-03
MGT 503-M80	Organizational Behavior and Management	Carol Flinchbaugh	2017-01-05
MGT 512	Quantitative Analysis for Business Decisions	Jennifer Kreie	2016-08-02
MGT 590	Strategic Management (RMacy)	Robert Macy	2017-06-12
MGT 590	Strategic Management	William Smith	2017-06-09
MKTG 357	Internet and Social Media Marketing	Erin Blaugrund	2017-06-14
BLAW 527	Business Law-Negotiations	Nancy Oretskin	2017-01-09
<b>Engineering</b>			
E T 240	Applied Statics	John Tapia	2017-06-12
EE523	Analog VLSI Design	Jaime Ramirez-Angulo	2017-07-05
ET 241	Applied Dynamics	Luke Nogales	2017-06-29
ET 309	History of Manufacturing	Eduardo Gamillo	2017-06-07
IE 351	Applied Problem Solving	Talayeh Razzaghi	2017-06-13
SUR 312	Legal Principles of Boundary Surveying	Kurt Wurm	2017-06-12
CHME-471	Health Physics	ILA PILLALAMARRI	2017-06-14

<b>Education</b>			
ELA 555	Higher Education Finance and Funding	Henrietta Pichon	2017-06-26
ELA 580	Administration of Adult and Continuing Education	Rene Guillaume	2017-06-08
ELA 585	Elements of Research	Mary Prentice	2017-06-09
<b>Health and Social Work</b>			
MSW 500	Social Work and Social Welfare Policy	Megan Finno-Velasquez	2017-05-31
MSW 503	Policy Analysis and Change	Stephen Anderson	2017-03-07
MSW 514	Human Behavior and the Social Environment II	Erika Gergerich	2017-06-12
MSW 520	Social Work Practice I (fully online)	Wanda Whittlesey-Jerome	2017-06-08
MSW 521	Social Work Practice II	Wanda Whittlesey-Jerome	2017-01-05
MSW 521	Social Work Practice II	Wanda Whittlesey-Jerome	2017-06-28
MSW 525	Social Work Practice with Groups	Frances Nedjat-Haiem	2017-05-31
MSW 525	Advanced Social Work with Groups	Susan Burns	2016-12-07
MSW 526	Advanced Practice with Families	Stacy Gherardi	2017-06-09
MSW 547	Social Work and Mental Health Practice	Gail Leedy	2017-03-02
SWK 315	Social Work Practice with Families	Stacy Gherardi	2017-03-27
NURS 564	Fiscal Management	Conni DeBlicek	2017-06-15
<b>Distance Education</b>			
PD 100	Strategies for Teaching Online	Sandra Johnson	2017-05-01

## QM Activities 2014-2016

<b>QM Activities 2016</b>	<b>ACES</b>	<b>A &amp; S</b>	<b>Bus</b>	<b>Educ</b>	<b>Eng</b>	<b>HSS</b>	<b>CC/ Other</b>	<b>IIQ</b>
10 Nationally Recognized Courses	2	2	2		1	3		
11 Peer Reviewer Certifications		4	2	2	2	1		
7 Master Reviewer Certifications	2					1		4
49 APPQMR Participants		12	7	8	2	9	11	
30 Informal Course Reviews		7	5	4	2	10	2	
32 Course Self Reviews		10	5	4	2	11		
<b>QM Activities 2015</b>	<b>ACES</b>	<b>A &amp; S</b>	<b>Bus</b>	<b>Educ</b>	<b>Eng</b>	<b>HSS</b>	<b>CC</b>	<b>IIQ</b>
10 Nationally Recognized Courses		3	1	5	1			
3 Peer Reviewer Certifications					1	1		1
3 Master Reviewer Certifications	1					1		1
36 APPQMR Participants		14	3	6	3	7	3	
26 Informal Course Reviews		9	7	4	1	5		
22 Course Self Reviews	1	5	2	3	3	2	n/a	n/a
<b>QM Activities 2014</b>	<b>ACES</b>	<b>A &amp; S</b>	<b>Bus</b>	<b>Educ</b>	<b>Eng</b>	<b>HSS</b>	<b>CC</b>	<b>IIQ</b>
8 Nationally Recognized Courses		3	2	3				
15 Peer Reviewers	2	2	1	1		3		6
3 Master Reviewers			1					2

## State-wide Awareness

QM NMSU System Committee (Las Cruces, Alamogordo, Carlsbad, Dona Ana)

<b>QM System Meetings</b>	
QM System Meetings	3
NMSU QM System Retreat (Online)	1
Quality in Online Education Conference	1